

Recovery from Addiction



Thank you for booking your appointment with us.

In order to make your visit to us as smooth as possible be advised of the following protocols due to COVID-19.

- If you or anyone in your household has any symptoms of COVID-19, please do not visit any of our services for 14 days. Please call us to cancel your appointment.
- Due to social distancing restrictions we are encouraging people to attend their appointments alone where possible although we understand that some people may want to have another person accompany them. If this is the case please talk to a member of our team.
- Please arrive as close to the exact time of your appointment as possible as we have limited seating available in our reception area.
- We are legally required to request the contact details of every visitor on our premises. You will be asked to fill in our visitor sheet prior to your appointment. These will be stored for 21 days and shared with NHS Test and Trace, if requested.

The contact details include:

- name
 - contact number
 - date of visit
 - arrival time
 - departure time, if possible
- We are asking that all visitors to our buildings wear a face mask/covering for the duration of their visit unless you are unable to due to your medical circumstances. All of our staff will wear face masks/coverings for all face to face consultations.

We look forward to seeing you for your appointment but if your circumstances have changed and you cannot attend please call, e-mail or text us to rearrange your appointment.